



FEMA

August 13, 2018
DR-4377-TX PSA 005
FEMA News Desk: 512-977-6615

Public Service Announcement

You Can Appeal a FEMA Finding

START DATE: August 13, 2018
KILL DATE: September 4, 2018
RUN TIME: 45 seconds

SOME PEOPLE WHO HAVE APPLIED FOR ASSISTANCE FROM FEMA AFTER THE RECENT FLOODING IN SOUTH TEXAS MIGHT HAVE BEEN TOLD THEY DO NOT QUALIFY FOR HELP OR THINK THE ASSISTANCE THEY RECEIVED WAS INSUFFICIENT. OFTEN THOSE WHO HAVE PROBLEMS LIKE THIS HAVE FAILED TO PROVIDE ALL THE DOCUMENTATION NEEDED TO BE ELIGIBLE. READ ANY LETTER YOU GET FROM FEMA CAREFULLY TO SEE IF YOU JUST NEED TO PROVIDE MORE INFORMATION. IF THAT DOES NOT RESOLVE THE MATTER, EVERYONE HAS A RIGHT OF APPEAL. FOR DETAILS ON HOW YOU CAN HAVE FEMA REVISIT YOUR CASE, CALL THE FEMA HELPLINE AT 800-621-3362 OR VISIT A DISASTER RECOVERY CENTER IN HIDALGO, CAMERON OR JIM WELLS COUNTY.

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