



HOW TO RIDE GUIDE

STEP-BY-STEP

GO TO YOUR STOP

Be at your bus stop a few minutes before the bus is due to arrive. When the bus arrives, make sure to double check the route number on the sign located on top of the front window of the bus.



HAVE YOUR FARE READY

Exact cash/change, or a Metro pass are accepted. The base single-ride fare is \$1.00. Transfers are free when used within the same hour. Please call customer service for more information on pricing.

GET ON THE BUS

Allow other passengers to get off the bus before boarding. Board through the front door of the bus. You may sit anywhere but please keep in mind the front seats are reserved for seniors and persons with disabilities. Baby strollers, small carts, and other small personal items are allowed however please make sure they are not blocking the aisle.

GET OFF AT YOUR STOP

Pull one of the chords hanging near the windows one block before your stop. The signal will go off and let the operator know that you want to get off at the next stop. Easy as that!



CALL

956 - 681 - 3510

One of our customer service representatives can help you find the best destination to your route.

IN PERSON

Pick up a schedule at the Central Station located at **1501 West Highway 83, McAllen TX 78501** or you can also find them at the community centers located in McAllen.

ONLINE

Visit our website to see our routes, schedules, and more information about our services. www.mcallen.net/metro

You can also find our live vehicle tracker with ride systems at cityofmcallen.ridesystems.net

DOWNLOAD



The mobile app **Ride Systems** is available for download to view our live vehicle tracker map with routes and schedules to help plan your trip with ease.