

FOR MORE INFORMATION September 12, 2018

CONTACT: Xochitl Mora, Director, Office of Communications,

0: (956) 681-1202 M: (956) 662-9269 / E: xmora@mcallen.net

City of McAllen Website to be Unavailable for Upgrade

Online payments and many City pages will not be available during upgrade

The City of McAllen will be switching ISP's (internet service providers) this weekend beginning Thursday, September 13, 2018 at 7:00 p.m. This will cause intermittent access problems with internet traffic (outgoing and incoming).

Additionally, all City of McAllen websites will be affected and become inaccessible at times.

As a result, all citizen online payment options will be disabled beginning on Thursday, September 13th, 2018 at 7:00 p.m. and continuing through Sunday, September 15th, 2018 at 8:00 a.m.

Customers should make alternate arrangements for payments that are due at this time.





