



McAllen Police Department

MEDIA RELEASE

Update: September 11, 2023

The individual was tentatively identified as Jorge Pantoja through the United States Department of Homeland Security biometrics. He remains hospitalized under medical care.

Previously released:

Nature of CFS: Alarm/In-Progress (Robbery).

Date: 09/09/2023.

Time: 1:29 AM.

Location: 4600 Block S. 23rd Street, McAllen, Texas

CFS (generally): At 1:21 AM, the Reporting Person (RP) reported a “register 1 panic” alarm activated at the STRIPES convenience store at 5700 Block of S. 10th St. The RP further reported that a “male stole money from the store and advised the RP he had a gun and he was going to kill him ...left ...on 10th St. in a black” vehicle.

At 1:25 AM, Responding Officer(s) determined that the suspect vehicle was a “black suv unknown make/model”. Responding Officers further confirmed a robbery incident at this location.

At 1:29 AM, Reporting Officer(s), in response to this robbery incident, self “wave[s] down” (self assigns) at a STRIPES convenience store at the 4600 Block of S. 23rd St. At this location, the Reporting Officer reported a “black suv” vehicle parked across the front doors of this STRIPES establishment. The Reporting Officer parked his unit facing the black suv and walked around the rear end of the back suv as he approached the front doors of this STRIPES establishment. It was at this point the Reporting Officer was confronted by a suspect with gun in hand as he exited this STRIPES establishment. The suspect raised his weapon at the Reporting Officer. The Reporting Officer engaged the suspect at that time and discharged his weapon at the suspect. The suspect was struck once by the officer’s gun fire. The suspect’s weapon appears like a semi-auto handgun but in actuality may be a pellet type weapon made in the form of a semi-auto handgun (image attached). Reporting Officer(s) determined that this suspect had committed an aggravated robbery at this STRIPES establishment and was in the course of escaping from this robbery site when he engaged the Responding Officer as he exited this store.

Reporting Officer(s) also determined this suspect had committed the aggravated robbery crime at the STRIPES establishment at 5700 Block of S. 10th St. eight (8) minutes earlier.

The suspect was transported to local hospital for emergency medical care. At this writing, the suspect remains under medical care.

The suspect is believed to be Hispanic, age unknown, has not been identified and remains undocumented at this time.

The responding Officer that discharged his duty weapon is Officer Miguel Ortega. Officer Ortega is a 1 year Officer at the McAllen Police Department.

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